



Easy Read Consent Guide

Thrive Pathways

Your Rights. Your Choice. Your Voice.



This is an **Easy Read** guide.



You can ask someone to **help you read** this.



This guide tells you what **consent** means.

It tells you about your **rights**.

It tells you how we keep your **choices** safe.



What is consent?



Consent means saying **yes** to something you agree with.



It is a **free** and **informed** choice.

Informed means you know what will happen.



No one can **force** you to say yes.



It is always **your choice** to make.

Before you say yes



We **explain** what will happen.



We use **plain words** or pictures.



We give you **time to think**.



We **answer** all your questions.

You have the right to say



"Yes"



"No"



"I need more time"



"I want help deciding"



It is always **your choice**.

No one can make you decide quickly.

What you may consent to



Getting **support** from us.



Sharing your **information** with a doctor or your family.



Someone **speaking for you**.



Being in a **photo** or **video**.



Changes to your support plan.



Can you change your mind?



Yes. You can change your mind **at any time.**



You can say **no** even after you said **yes.**



Just tell us. There is **no pressure.**



We will always **respect** your choice.

Who can help you?



A **family member** or a **friend** you trust.



An **advocate.**

An advocate is someone who helps you speak up.



Your **support worker**.



A **senior manager** or **director** at Thrive Pathways.

We keep your choices safe



We **write down** what you say yes or no to.



We always **respect** your choice.



We **never share** your information without your consent.



We only share without asking if the **law** says we must.
Or if there is an **emergency**.



Your consent form



We will give you a **consent form** to sign or agree to.



We will give you a **copy** to keep.

Need help?



Talk to your **support worker**, any of our team, or someone you trust.



You can also contact an **advocacy organisation** for support.



Contact us



Call us on **1300 429 593**



Email us at **hello@thrivepathways.com.au**



Write to us at:

PO Box 75R, Redan VIC 3350



Visit our website at **www.thrivepathways.com.au**



You can also talk to **any of our team** in person.



Do you need an **interpreter**?

Call **TIS National** on **131 450**.

Ask them to call us on **1300 429 593**.



Do you find it hard to hear or speak?

You can use the **National Relay Service**.

Ask them to call us on **1300 429 593**.



Other places that can help



Find an advocate

An advocate is someone who helps you **speak up**.

Website askizzy.org.au/disability-advocacy-finder

NDIS Quality and Safeguards Commission

They make sure NDIS supports are **safe**.

Phone **1800 035 544** (free call from landlines)

TTY **133 677**

Email contactcentre@ndiscommission.gov.au

Website www.ndiscommission.gov.au

National Relay Service: ask for **1800 035 544**

